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## WHOLESALE DISCOUNT SCHEDULE

(effective 6/15/2008)

**Trade discount titles (T):**

Any quantity 50%

**Short discount titles (s):**

Any quantity 25%

**Nonreturnable discount:**

55% for all books, any quantity.

NOTE: The adoption of a nonreturnable discount is on a permanent basis and your account must be set up as nonreturnable. Orders can not go back and forth between returnable and nonreturnable discounts.

Customer pays shipping.

**All orders and customer service inquiries to:**

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c/o Hopkins Fulfillment Service  
P.O. Box 50370  
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FAX: 410-516-6998

### **Returns Policy**

Book Returns: Authorization is not required to return books, both hardcover and paperback, in clean and resaleable condition. Books that are damaged, stickered, soiled, or shopworn will be returned to the customer via UPS at the customer's expense.

Videos, audiocassettes, DVDs, CDs, and microfiche are not returnable unless defective or the seal and packaging is unbroken. Books with multimedia bound in are not returnable if multimedia seal has been broken.

Returns for credit will be accepted within eighteen months of invoice date. Invoice number, titles, quantity, and reason for return must be included with each shipment. Credit will be issued at invoiced discount if the invoice number is supplied. If the invoice number is not supplied, credit will be issued at the highest maximum discount. Claims for short shipments or defective books must be made within thirty days of invoice date. Shipping charges must be prepaid.

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Lebanon Distribution Center  
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**All Other Returns to:**

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